



Odyssey® eFileGA

Easily File Documents from a Single Platform

Odyssey eFileGA is a robust e-filing solution that allows users to easily open cases and file documents from a single website to many courts in Georgia anytime and from anywhere — 24-hours a day, seven days a week. Courts in multiple Georgia counties are collaborating to simplify and promote e-filing in the state, and eFileGA provides a single place for attorneys and courts to search for existing cases across counties. The system streamlines processes, reduces costs and eliminates the need to file paper documents at the clerk's counter.

Streamline Processes and Save Paper

Odyssey eFileGA supports electronic filing via a secure web portal for attorneys, pro se filers and state/government agencies. This significantly streamlines the case filing process and provides benefits to both the filer and the court. Users can quickly login to eFileGA and easily file their documents online in various jurisdictions.

The system works by accepting electronic documents from attorneys and other filers via the eFileGA website and securely distributes these documents to the appropriate court. After clerk review, the files can be seamlessly integrated with the county's case and document management systems. This eliminates the need for manual data entry and document scanning and creates operational efficiency.

eFileGA provides tremendous advantages:

- Setting up a case and the associated files reduced from days to hours
- Simplified case tracking and rapid access to files
- Immediate update of case dockets after pleading accepted
- Daily financial reconciliation with automated reporting and posting

Powerful and Advanced Capabilities

Odyssey eFileGA enables filers and courts to efficiently process filings and fees online.

Streamline filing processes and reduce reliance on paper with the eFileGA solution that provides:

- Access to electronically filed cases and documents via one centralized online location
- Online credit card transactions and documentation for client billing
- Automatic collection of all applicable fees for each filing submitted and accepted by the court
- The ability to view a master list of all parties that receive electronic filing service on a particular case
- Tracking of electronic services history and status for users

Currently, the Odyssey e-filing solution processes more than 750,000 filings per month, in addition to providing support for more than 145,000 registered e-filing users.

Return on Investment:

- No out-of-pocket expense for the county
- Program can be entirely self-funded through modest e-filing fees

Efficiencies Gained for Courts:

- Decreased foot traffic and shorter lines at the courthouse
- Reduced paper consumption
- Immediate access to filing data and documents online once accepted

Efficiencies Gained for Lawyers:

- Reduced average filing times
- Streamlined access 24/7
- Elimination of routine trips to the courthouse

Efficiencies Gained for Clerks:

- Decreased and better distributed workload
- Improved business processes



Ease of Use

Odyssey eFileGA provides convenience and flexibility so that users can easily file documents with the court 24-hours a day, seven days a week. eFileGA is the most advanced, yet simple to use online filing solution available in the marketplace. Installation doesn't require any unique software, middleware or hardware to function. The solution is delivered as a Tyler-hosted solution, significantly reducing infrastructure costs.

Integrated Components

Tyler's proven eFileGA solution unifies processes and data across counties and different case types.

Major components of Odyssey eFileGA include:

Odyssey Filer Website – Filers submit a document directly to the court via the web. Filers may also elect to electronically serve other parties on the case. In addition, users have the ability to manage their payment options, authorized users, and contact information through the Filer Interface.

Odyssey eFileGA Review Tool – This tool enables court staff to receive and review electronically filed submissions. The Review Tool provides the reviewer with the ability to stamp, annotate, accept, reject, and provide feedback/notes to filers. All submissions, upon acceptance, are delivered directly to the CMS. After being reviewed, the filer receives notification that their filing has been accepted by the court or that there are errors that need to be resolved.

CMS/DMS Integration – Once a submission is accepted in the Review Tool, it can, if desired, seamlessly populate the case and document management system or other CMS with the necessary data elements to create the appropriate docket entry and attach the electronic file stamped document image.

Fee Collection – As part of our Odyssey eFileGA solution, Tyler also offers embedded ePayment Services for the collection of fees. Odyssey ePayment Services is a fully integrated payment processing service that enables courts to accept credit and debit cards.

Help Desk Support – Tyler provides Attorney/Filer training and Attorney/Filer Helpdesk Support. Our highly trained e-filing Support Specialists provide technical support to the court and the filer community via phone, live chat and email. Additionally, a robust self-help site with an online knowledge base and video tutorials allow users to access support and training materials at their convenience 24/7.

By providing these comprehensive support and training resources to attorneys/filers, the court can reduce foot traffic in the clerk's office, as well as prevent a surge in phone calls to the clerk's office for e-filing assistance.

Contact us today for more information: **800-431-5776** | cjsales@tylertech.com | www.tylertech.com

